

Featured Benefits

- Easily Install New Devices in the Field
- Accurately & Quickly Configure Remote Devices
- Automatically Activate & Update Services
- Monitor, notify, troubleshoot health and performance
- Globally Upgrade Device Software
- Maintain Detailed Device Inventory
- Identify Security and Service Affecting Changes
- Manage 100s of 1000s of devices

Redcell Products for Solution:

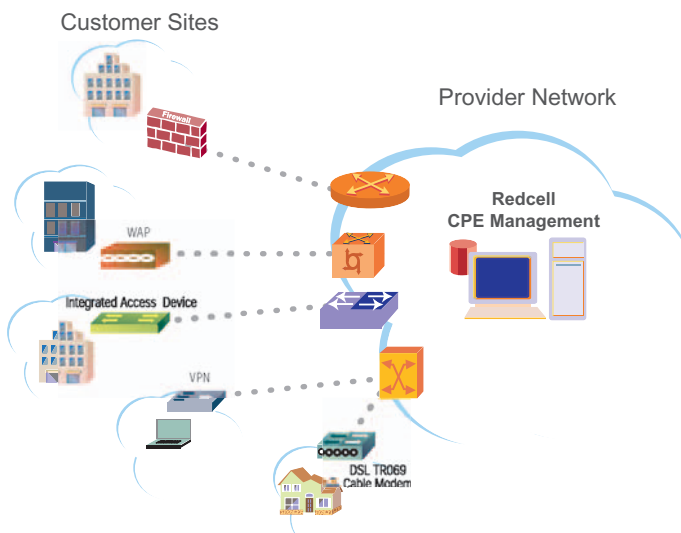
- Redcell Management Center
- Redcell NetConfig
- Redcell Inventory Manager
- Redcell Change Manager
- Applicable Redcell Device Drivers

- Cisco small office, access & integrated services routers
- Cisco wireless access points
- Cisco security devices (FW, VPN, IDS)
- DSL Modems - TR069-compliant
- Cable Modems - DOCSIS-compliant

Redcell Solution for Effectively Installing, Configuring and Managing Remote Devices

Customer premise equipment (CPE) is your connection to the customer. Without an efficient, flexible, effective way to commission, configure and manage this equipment, you cannot guarantee availability, meet service levels, boost revenue by adding new services, and most important of all, maintain the customer relationship. Managing an infrastructure of networking equipment distributed geographically across your entire customer base is challenging. With so many CPE devices in your network, comprehensive inventory and change management is necessary to control costs associated with stranded and ill-configured assets.

The Redcell CPE Management Solution is a straightforward, efficient management system that can substantially reduce the number of site visit to customers. All the tasks your team used to perform on-site at the customer location can now be automated or completed remotely with Redcell, through an intuitive GUI that minimizes your resource cost. Redcell is a centralized CPE management system that covers your entire network of customer equipment, allowing you to automatically commission, configure, activate, monitor, upgrade and identify change within your CPE roster. It also lets you efficiently add subscribers and deploy hot new services.



A highly scalable solution, Redcell can automate global changes across a multi-vendor network of devices, so you can update thousands of boxes at a time, by geographic location, customer name or device type. But Redcell also offers the granularity of inventory, configuration and performance data you need to troubleshoot CPE configurations. This lets you quickly solve issues before they impact the customer. Redcell can automate deploying and managing of all types of CPE including DSL modems (including TR069-enabled), access routers, cable modems, security devices, and WLAN devices. And Dorado has anticipated the latest technology and standards, so you can realize the full potential of the newest CPE products quickly.